From: Bakstran

To: Microsoft ATR

Date: 1/15/02 2:01pm

Subject: Microsoft Settlement

To whom it may concern

This email is to let you know my feelings on the proposed Microsoft settlement. I am a Massachusetts resident and do not agree with our Attorney General who has decided not to abide by the proposed settlement.

I believe the settlement is fair and is certainly in the best interest of the consumers of the US. Microsoft has provided so much to us in the area of technology improvements and price/performance of their software. I look forward to their innovations in 2002 and beyond.

Sincerely

Annette Bakstran 20 Baker Road Berlin, MA 01503